

1. Definitions

- a. For the purposes of this Agreement,
 - i. **“Organiser”** refers to **Baila Blast Company Ltd**, the events company responsible for hosting events, issuing these Terms and Conditions, and providing related services, including ticketing and event management.
 - ii. **“You/Attendee/Participant”** refers to any individual, company, or other legal entity that purchases tickets, attends events, or otherwise uses the Organiser’s services, thereby agreeing to and being bound by these Terms and Conditions. References to **“You”** or **“Participant”** encompass all individuals and entities acting on behalf of, or in association with, the ticket holder or event attendee.
 - iii. **“Event”** refers to any occasion, concert, performance, gathering, or other activity organised by the Organiser, for which tickets are sold or reservations are required. This definition encompasses both ticketed and free-entry events.
 - iv. **“Ticket”** refers to a revocable licence, in any format, including but not limited to digital, QR code, or printed medium, that grants the holder entry to a specified Event organised by the Organiser, under the terms outlined in this Agreement.
 - v. **“Platform”**: The Organiser’s official website and, when applicable, any mobile application developed or maintained by the Organiser for the purpose of providing ticketing and event-related information and services.
 - vi. **“Account”**: A personal or company profile created by the ticket purchaser or user on the Organiser’s Platform, used for purchasing tickets, managing reservations, and receiving event-related communication.
 - vii. **“Personal Information”**: Any data provided directly by the user or collected by the Organiser, either through the Platform or third-party services, that can be used to identify, contact, or interact with the individual, subject to the Organiser’s Privacy Policy.
 - viii. **“Blacklist”**: A list maintained by the Organiser of individuals or entities barred from attending future Events due to serious misconduct, repeated non-compliance with Event policies, or any other reason outlined in the Organiser’s Blacklist Policy.
 - ix. **“Third-Party Venue”**: Any event location or facility that is not owned, managed, or operated by the Organiser but is contracted for use by the Organiser for hosting Events.
 - x. **“Third-Party Provider”**: Any third-party service provider engaged by the Organiser to offer services or facilities as part of an Event, including but not limited to food and beverage vendors, security services, and equipment rental companies. These providers operate independently of the Organiser.
 - xi. **“Force Majeure”**: Extraordinary events or circumstances beyond the reasonable control of the Organiser, including but not limited to natural disasters, strikes, government restrictions, or other emergency situations, which may prevent the Organiser from fulfilling Event obligations or necessitate changes to the Event schedule or structure.

2. Scope of Agreement

- a. This Agreement constitutes a legally binding contract between you (the “Participant,” or “Attendee”) and Baila Blast Company Ltd (the “Organiser” or “Baila Blast Company Ltd”). By purchasing tickets, attending events, using the Platform, subscribing to newsletters, or otherwise

engaging with the Organiser's services, you agree to be bound by these Terms and Conditions, including any policies referenced within.

- b. These Terms and Conditions apply to all services provided by Baila Blast Company Ltd, including but not limited to event hosting, ticketing, registration, newsletter distribution, and promotional communications. This Agreement also covers your use of the Organiser's Platform, including its website, and any affiliated applications or services Baila Blast Company Ltd may introduce in the future.
- c. By participating in any event organised by Baila Blast Company Ltd, you agree to abide by all event-specific policies, codes of conduct, and terms of entry established by the Organiser. For events held at third-party venues or featuring services by third-party providers, additional terms may apply as outlined by those entities, and you agree to adhere to any such terms.
- d. The Organiser reserves the right to amend, modify, or update this Agreement at any time, as necessary to reflect changes in our services, legal obligations, or business practices. Any modifications will take effect immediately upon posting on the Platform and will apply to all subsequent ticket purchases, event participation, and use of services. Continued use of the Platform or attendance at events following any modifications constitutes your acceptance of the revised Terms and Conditions.
- e. This Agreement applies to all events and services offered by Baila Blast Company Ltd in any location. If Baila Blast Company Ltd expands operations internationally, these Terms and Conditions will adapt to meet local legal and regulatory requirements. Event-specific addenda may be included to address the terms applicable in those regions.
- f. Users must comply with all applicable laws and regulations related to their use of Baila Blast Company Ltd's services, including any local laws pertinent to event attendance, data privacy, and online interactions. Baila Blast Company Ltd is not liable for any breach of such laws by the User.
- g. This Agreement, along with any event-specific policies, codes of conduct, or addenda referenced herein, represents the entire understanding between you and Baila Blast Company Ltd regarding your participation in events, use of the Platform, and receipt of Baila Blast Company Ltd communications. This Agreement supersedes any prior or contemporaneous agreements, communications, or proposals, whether oral or written, regarding the subject matter contained within.

3. Ticket Purchase Terms

- a. Age Requirement for Restricted Events
 - i. By purchasing a ticket for any event designated as an over-18 event, you confirm that you are at least 18 years of age. The Organiser reserves the right to refuse entry to individuals who cannot meet this requirement
 - ii. A valid, government-issued photo ID matching the ticket holder's name may be required at the event to verify age, identity, and eligibility for entry.
 - iii. The Organiser reserves the right to deny entry to any ticket holder whose ID does not match the name on the ticket, without liability or obligation to refund the ticket purchase.
 - iv. The Organiser is not liable for any underage attendance where reasonable age verification measures, including ID checks and signage, have been put in place. Any underage individual found attending may be immediately removed, blacklisted from future events, and held responsible for any consequences arising from their participation. The Organiser bears no responsibility for harm, incidents, or other consequences arising from underage attendance.

b. Authority to Purchase

- i. If you are purchasing tickets on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind that entity. By agreeing to these Terms, you acknowledge that references to "you" may apply to that company or other legal entity.

c. Accuracy of Information

- i. All information provided by you, including details submitted during account registration, must be accurate, complete, up-to-date, and not misleading in any way.
- ii. You may update your personal information at any time by accessing your account on the Organiser's platform.

d. Account Suspension and Termination

- i. Baila Blast Company Ltd reserves the right to suspend or terminate your access to all or part of the Services under the following circumstances:
 1. If we determine, in our reasonable discretion, that you have materially or repeatedly breached these Terms and Conditions.
 2. If we are required to do so to comply with a legal obligation or court order.
 3. If Baila Blast Company Ltd reasonably believes that your behaviour or presence at the event could cause harm, liability, or disruption to other attendees, third parties, the Organiser, its affiliates, or performing artists, the Organiser reserves the right to restrict your access to the event or take other preventive measures. This applies even if no harm has yet occurred but there is a reasonable belief that harm or liability could reasonably arise from your conduct.
- ii. You must immediately notify Baila Blast Company Ltd of any unauthorised use of your password or account, or any other breach of security. Failure to do so may result in liability for any unauthorised actions taken using your account.
- iii. Baila Blast Company Ltd will not be liable for any loss or damage arising from the disclosure of your username and/or password contrary to these Terms and Conditions. You are responsible for maintaining the confidentiality of your account and password.
- iv. You may not use another person's account at any time without the express permission of the account holder. Any unauthorised use may result in suspension or termination of your account. Baila Blast Company Ltd bears no responsibility for any consequences, losses, or damages arising from unauthorised account use. Any disputes, damages, or issues resulting from unauthorised or authorised access are strictly between the affected parties, and Baila Blast Company Ltd will not be liable or obligated to intervene or remedy any resulting issues. Resolution of any consequences from authorised or unauthorised account use remains solely at the discretion of the involved parties.
- v. If you believe that your account has been suspended or terminated in error, please contact us at Bailablastldn@gmail.com. We will attempt to review your request and respond as soon as possible.

e. Ticket Ownership and Revocability

- i. Your ticket remains the property of the Organiser and functions as a personal, revocable licence, which the Organiser may withdraw at any time.

- ii. The Organiser reserves the right to withdraw the licence to a ticket and refuse admission at any time. If admission is refused, a refund of the original purchase price (if applicable) will be issued.

f. Promotional Codes

- i. Where a promotional code is claimed, you must enter the code at the time of booking. Valid promotional codes will automatically adjust the ticket price.
- ii. If there are restrictions on the number of tickets or terms for using a promotional code, this will be either displayed or applied only to the tickets eligible for the discount.

g. Price Adjustments

- i. Ticket prices are subject to change at any time. Confirmed bookings will not be affected by any subsequent price changes.

h. Ticket Validity

- i. Tickets are valid only for the specific event, date, and time for which they were purchased. Tickets cannot be reused or transferred to other events or dates unless the Organiser explicitly offers a flexible option in writing.
- ii. Tickets are non-transferable between events and cannot be applied to other dates or events without prior approval from the Organiser.
- iii. Expired tickets are void and cannot be used for admission to future events.

i. Anti-Bot and Scalping Measures

- i. The use of automated software (bots) or other automated means to purchase tickets is strictly prohibited.
- ii. Tickets obtained in violation of this clause, including through unauthorised automated means, may be voided without notice or refund, and entry may be denied.
- iii. Resale of tickets for commercial profit is prohibited unless authorised by the Organiser. Tickets found to be resold in violation of this clause may be cancelled, and the Organiser reserves the right to deny entry to ticket holders with unauthorised resale tickets.

j. Lost or Stolen Tickets

- i. The Organiser is not responsible or liable for any lost, stolen, or damaged tickets. It is the ticket holder's responsibility to secure and safeguard their tickets at all times.
- ii. Replacement tickets or refunds will not be issued for lost or stolen tickets unless otherwise specified by the Organiser.

k. Right to Modify Terms

- i. The Organiser reserves the right to modify or amend these Terms and Conditions at any time. Any changes will apply to ticket purchases made after the date of the modification and will not apply retroactively to existing purchases unless required by law.
- ii. Any changes to the Terms and Conditions will be made available on the Organiser's website and may also be communicated through other channels, as deemed appropriate by the Organiser.

l. Event-Specific Policies

- i. Certain events may have additional or specific terms and policies that apply to that particular event. These event-specific policies will be outlined on the event page or ticket confirmation and will form part of the agreement between the Organiser and the ticket holder.
- ii. In the event of a conflict between these general Terms and Conditions and the event-specific policies, the event-specific policies will take precedence for that specific event.

m. Unauthorised Ticket Sources

- i. Tickets should only be purchased through the Organiser's official website or authorised ticket vendors. The Organiser is not responsible for any tickets purchased through unauthorised or third-party sources and reserves the right to deny entry for such tickets.
- ii. The Organiser assumes no responsibility or liability for tickets purchased through unauthorised sources. Any issues or disputes arising from unauthorised ticket purchases must be resolved with the third-party seller, and the Organiser reserves the right to void such tickets.

4. Event Entry & Attendance Rules

a. Right to Refuse Entry or Remove Attendees

- i. Baila Blast Company Ltd reserves the right to refuse entry to any individual who appears intoxicated, displays aggressive behaviour, or may pose a risk to the safety of others. If entry is denied due to these reasons, no refund will be issued.
- ii. Any attendee engaging in disruptive, aggressive, or violent behaviour may be removed from the event. This includes physical altercations, threats, or other behaviour that endangers attendees, staff, or the venue. Removal is at the Organiser's sole discretion, and no refund will be provided.

b. Alcohol Consumption Policies

- i. Attendees are expected to drink responsibly and are personally accountable for their actions. Baila Blast Company Ltd reserves the right to refuse service to attendees displaying signs of excessive intoxication to maintain a safe environment. No refunds will be issued in such cases.
- ii. Attendees who appear overly intoxicated may be refused entry or removed from the event at the discretion of event staff, regardless of where they consumed alcohol. No refunds will be issued in such cases.
- iii. Outside alcohol is prohibited, and all bags may be subject to security checks. Any outside alcohol found will be confiscated, and refusal to comply may result in denied entry or ejection. No refunds will be issued in such cases.

c. Behavioural Expectations and Code of Conduct

- i. Baila Blast Company Ltd enforces a zero-tolerance policy for violence, aggression, and abusive behaviour. This includes but is not limited to discrimination or harassment based on race, ethnicity, religion, gender, sexual orientation, disability, or any other protected characteristic. Attendees are expected to act respectfully toward others at all times. Any person found engaging in violent, aggressive, or discriminatory behaviour—whether physical, verbal, or non-verbal—may be immediately removed from the event without a refund and, if necessary, reported to the appropriate authorities for further action.

- ii. All attendees must follow instructions provided by event staff and security. Non-compliance may result in immediate removal from the event without a refund.
 - iii. Harassment of any kind, whether verbal, physical, or sexual, is strictly prohibited. Individuals who violate this policy will be ejected and may face further action.
 - iv. The Organiser reserves the right to pursue legal action against any individual whose actions cause harm or damage to the Organiser, others, property or the Event's reputation.
- d. Security and Bag Check.
 - i. All attendees may be subject to bag and security checks upon entry to ensure the safety of all guests. Security personnel are authorised to check for prohibited items, including but not limited to, weapons, illegal substances, and any items that may pose a danger.
 - ii. Certain items are strictly prohibited, including, but not limited to, weapons, illegal drugs, fireworks, unauthorised tools, glass containers, flammable liquids, explosives, compressed gas canisters, knives, blades, self-defence sprays, sharp objects, and corrosive materials. Items found to be in violation of this policy will be confiscated, and attendees refusing compliance may be denied entry.
- e. Allergies and Medicine.
 - i. If you have any allergies or medical conditions requiring specific attention, you must inform Baila Blast Company Ltd in advance of the event. Attendees with known allergies are responsible for bringing any necessary medications, such as epinephrine auto-injectors, and ensuring they are accessible during the event.
 - ii. Baila Blast Company Ltd is not liable for any allergic reactions or medical issues arising from food or beverage consumption if we have not been notified in advance. Attendees are personally responsible for verifying ingredient information and exercising caution when consuming food or beverages provided at the event.
 - iii. Attendees are permitted to bring essential personal medication into the event, provided that it is in its original labelled packaging. A supporting note, such as a prescription or a doctor's note, may be required for verification. Attendees must present this note along with the labelled medication upon request by event security. Baila Blast Company Ltd reserves the right to inspect the medication to ensure compliance with safety regulations.
 - iv. Unauthorised or unlabelled substances may be confiscated, and any refusal to comply with this policy could result in denied entry without a refund.
- f. Wristband Policy
 - i. Wristbands are issued to each ticket holder upon entry to the event and are strictly personal and non-transferable. Any attempt to transfer or share wristbands with another person may result in immediate removal from the event.
 - ii. Wristbands must be securely fastened on the wrist and remain visible throughout the duration of the event. Any tampering with, loosening, or removal of wristbands will render them void.
 - iii. If a wristband becomes damaged or defective through no fault of the attendee, please report to event staff at the designated help desk for assistance. Baila Blast Company Ltd reserves the right to deny replacement for wristbands that show signs of tampering or deliberate damage.

- iv. Any attendee found attempting to tamper with, modify, or bypass the wristband requirements may be immediately ejected from the event without a refund.
 - v. Attendees must present their wristbands for verification upon entry and at any security checkpoints within the event. Failure to do so may result in denied access to event areas or removal from the event.
 - vi. Wristbands may include colour coding or specific markings to identify access levels or age-restricted areas. Attendees must comply with these restrictions and are not permitted to enter restricted areas if their wristband does not grant access.
 - vii. By wearing a wristband, regardless of how it was obtained, attendees acknowledge and agree to comply with all event rules, including this wristband policy and the full Terms and Conditions of Baila Blast Company Ltd. Wearing a wristband constitutes automatic acceptance of all event-related terms, and any non-compliance with these policies may result in removal from the event without a refund. It is the responsibility of the attendee to ensure they understand and adhere to the Terms and Conditions while at the event.
 - viii. Baila Blast Company Ltd reserves the right to refuse service or entry to anyone found in violation of the wristband policy. The Organiser is not responsible for any inconvenience caused by lost, stolen, or damaged wristbands after issuance.
- g. Single-Entry Policy
- i. Once attendees exit the venue, they may not be permitted to re-enter. Exceptions may be made at the discretion of the Organiser for special circumstances.
- h. Late Arrivals
- i. Certain events may require you to arrive by a specified time. Failure to arrive by the stipulated time may constitute a breach of these Terms, entitling the Organiser to refuse entry without any obligation to provide a refund.
 - ii. While the Organiser encourages efforts to accommodate late arrivals, entry cannot be guaranteed if you arrive after the specified time.
- i. Prohibited Activities
- i. Attendees are prohibited from soliciting, distributing materials, or promoting businesses or causes without prior written consent from the Organiser. Unauthorised distribution of flyers, merchandise, or other materials is prohibited and may lead to removal.
 - ii. Unauthorised promotional activities are considered a misuse of promotional opportunities provided by Baila Blast Company Ltd and may be treated as unpaid advertising. The Organiser reserves the right to pursue financial compensation equivalent to the market value of the promotional opportunity, or otherwise claim damages based on any reputational harm, business interference, or unfair advantage gained through the unauthorised promotion.
 - iii. The sale of goods or services on event premises without prior authorisation is strictly prohibited. Violation of this policy may result in immediate ejection.
 - iv. Attendees are strictly prohibited from impersonating another individual, entity, or representative of Baila Blast Company Ltd or any affiliated organisation. This includes, but is not limited to, presenting oneself as staff, security, vendor personnel, or any other official capacity without authorisation.

- v. Any attendee found to be engaging in impersonation may be immediately removed from the event, with their access permanently revoked. The Organiser reserves the right to restrict future entry to any other events through blacklisting.
- vi. Impersonation activities that cause harm, disruption, or damage to Baila Blast Company Ltd, its reputation, or other attendees may result in liability for any associated damages. The Organiser reserves the right to pursue compensation for any financial losses, reputational harm, or other adverse effects resulting from impersonation.
- vii. Any individual engaging in impersonation agrees to indemnify, defend, and hold harmless Baila Blast Company Ltd, its officers, directors, employees, and affiliates from any losses, damages, or costs (including reasonable legal fees) arising from the impersonation. This indemnity includes compensation for any harm caused to third parties, damage to the Organiser's reputation, or any other adverse impacts resulting from impersonation activities.

5. Blacklist Policy

- a. Baila Blast Company Ltd is committed to ensuring a safe, enjoyable, and respectful environment for all attendees. To maintain these standards, Baila Blast Company Ltd reserves the right to blacklist individuals who violate event policies, disrupt events, or jeopardise the safety and experience of others.
- b. Grounds for Blacklisting
 - i. Any attendee engaging in serious misconduct, including, but not limited to, violence, harassment, discrimination, excessive drinking, or illegal activities, may be permanently blacklisted from future events.
 - ii. Attendees who exhibit extreme intoxication, engage in disruptive behaviour due to excessive drinking or pose a safety risk to themselves or others as a result of overconsumption may be blacklisted. This includes any incidents that require intervention by security, medical staff, or law enforcement.
 - iii. Individuals who repeatedly violate event rules—such as engaging in disruptive behaviour, ignoring security instructions, or attempting to bypass entry restrictions—may be placed on the blacklist.
 - iv. Attempts to gain unauthorised access, including using counterfeit tickets or tampered wristbands, may result in immediate blacklisting.
 - v. Attendees responsible for significant damage to the venue, event property, or equipment may be subject to blacklisting and may also be held liable for associated repair or replacement costs.
- c. Notification
 - i. Individuals placed on the blacklist will be notified by Baila Blast Company Ltd via email or other available contact information. This notification will outline the reason(s) for blacklisting and the duration, if applicable.
- d. Duration and Scope of Blacklisting
 - i. Depending on the severity of the violation, blacklisting may be temporary (e.g., for a specific duration) or permanent. The terms will be specified in the notification.
 - ii. Blacklisting applies to all current and future events organised by Baila Blast Company Ltd and may extend to affiliated venues or partners where applicable.

- iii. Baila Blast Company Ltd may share blacklist information with affiliated venues, event partners, or security personnel to maintain safety standards, strictly in compliance with data privacy laws. Blacklisted individuals' information will not be disclosed publicly or used for purposes unrelated to event safety.

e. Appeal

- i. Blacklisted individuals may appeal the decision by contacting Baila Blast Company Ltd within 30 days of notification. Appeals must include a statement of reason and any evidence that supports the appeal. Baila Blast Company Ltd's decision on the appeal is final and non-negotiable.

f. Blacklist Sharing and Mutual Enforcement

- i. Baila Blast Company Ltd has established a safety partnership with Warwick Mela and Imperial's Sapphire, allowing mutual access to and sharing of blacklist information to ensure the safety and protection of all attendees across events.
- ii. Baila Blast Company Ltd, Warwick Mela, and Imperial's Sapphire reserve the right to share names of individuals blacklisted due to serious misconduct, including but not limited to violence, harassment, and illegal activities.
- iii. Warwick Mela and Imperial's Sapphire may also provide names of individuals who violate their respective event policies, potentially resulting in cross-event blacklisting.
- iv. This mutual enforcement policy aims to uphold safety standards and protect the well-being of participants at each event. All parties will handle blacklist information confidentially and strictly for event safety purposes, in full compliance with data privacy regulations.

6. Cancellation, Refund, and Rescheduling Policies

a. Refund policy

- i. All ticket purchases are strictly non-refundable under any circumstances. By purchasing a ticket, the Participant acknowledges and agrees to this policy, and accepts that no refunds will be issued for any reason, including but not limited to personal scheduling conflicts, inability to attend, or change of mind.

b. Weather and Outdoor Event Conditions

- i. For outdoor events, attendees acknowledge that the event may proceed in various weather conditions, including rain, heat, or cold. Attendees are encouraged to dress appropriately.
- ii. The Organiser reserves the right to continue or cancel outdoor events due to adverse weather conditions. Refunds will not be provided for cancellations or delays due to weather unless otherwise specified by the Organiser.

c. Program Changes and Alterations

- i. Tickets are sold subject to the Organiser's right to make changes to the event program or schedule in response to circumstances beyond the Organiser's reasonable control, including but not limited to unforeseen weather events, safety concerns, or issues with venue availability. In such cases, the Participant is not entitled to a refund, unless otherwise stated by the Organiser.
- ii. Minor changes, including alterations in event timing, location, or lineup, do not entitle the Participant to a refund.

d. Rescheduling and cancellation

- i. If an event is rescheduled by Baila Blast Company Ltd, tickets will be valid for the rescheduled date, and no refunds will be offered. Participants unable to attend the rescheduled date are not eligible for a refund.
- ii. If an event is cancelled by Baila Blast Company Ltd, Baila Blast Company Ltd will communicate with ticket holders regarding any options available, which may include rebooking for a future event. Any potential refund arrangements are at the sole discretion of the Organiser and will be assessed on a case-by-case basis.

e. Force Majeure

- i. In cases where an event cannot proceed due to extraordinary events or circumstances beyond Baila Blast Company Ltd's reasonable control (e.g., acts of God, strikes, governmental restrictions), Baila Blast Company Ltd reserves the right to cancel or reschedule without obligation to provide a refund.

7. Liability & Assumption of Risk

a. Assumption of Risk

- i. The Participant acknowledges and accepts that attendance at the Event involves certain inherent risks. These risks include, but are not limited to, physical injury, potential loss or damage to personal property, and, in rare cases, severe injury or death arising from activities at the Event.
- ii. By choosing to attend, the Participant willingly assumes all risks associated with their participation in the Event, including risks arising from the possible negligence of the Organiser, third-party providers, or other participants. The Participant acknowledges that risks may arise from various sources, including but not limited to equipment failure, unintentional actions of other attendees, or conditions at the venue.

b. Limited Liability

- i. The Organiser, their staff, and affiliates accept no responsibility for any personal property brought to or lost at the Event. The Participant is solely responsible for the security and safekeeping of their personal belongings while attending the Event. Any personal property left behind will be considered abandoned.
- ii. The Organiser does not accept liability for personal injury or death resulting from participation in the Event, except in cases where such injury or death arises directly from the Organiser's negligence or breach of statutory duty. The Participant acknowledges the potential for personal injury and accepts full responsibility for any injury or harm that may occur, except where it is due to the Organiser's negligence.

c. Damage to Property and Personal Responsibility

- i. The Organiser is not responsible for any damage to or loss of the Participant's property during the Event, except where such damage or loss is directly caused by the Organiser's negligence or statutory breach. The Participant agrees to take all reasonable steps to protect their property and understands that event activities, including sports or recreational equipment usage, may carry an inherent risk of property damage or loss.
- ii. The Participant assumes full personal responsibility for their behaviour and actions during the Event. Any Participant engaging in behaviour that results in damage to the venue, equipment, or other attendees' property may be held liable and required to cover associated repair or replacement costs.

d. Indemnification

- i. The Participant agrees to indemnify, defend, and hold harmless the Organiser, its officers, directors, employees, agents, licensors, suppliers, and third-party service providers from and against any losses, expenses, damages, and costs, including reasonable legal fees, that arise from any violation of these Terms and Conditions by the Participant or any person for whom the Participant is responsible.
- ii. This indemnity extends to any claims, damages, liabilities, costs, or expenses that the Organiser may incur as a result of actions, negligence, or breaches of this Agreement by the Participant. This clause is enforceable to the maximum extent permitted by law.

8. Third-Party Venues & Providers

a. Use of Third-Party Venues

- i. The Organiser may hold events at third-party venues, which operate independently of Baila Blast Company Ltd. The Organiser does not own, manage, or control these venues and, therefore, is not responsible for the venue's facilities, security, staff, or operations.
- ii. By attending an event at a third-party venue, the Participant agrees to abide by all rules, policies, and regulations of the venue. Failure to comply may result in removal from the event and/or restriction from future events, without entitlement to a refund.
- iii. Certain venues may impose specific rules or restrictions, such as limits on smoking, alcohol consumption, or noise. The Participant is responsible for familiarising themselves with and adhering to these restrictions.

b. Liability for Third-Party Services

- i. The Organiser may engage third-party providers for various services, including but not limited to food and beverage, entertainment, security, and equipment rentals. These providers operate independently of the Organiser, and the Organiser is not liable for any act, omission, error, or negligence of third-party providers.
- ii. The Participant acknowledges that certain services provided by third parties may carry inherent risks. By choosing to engage with these services (e.g., consuming food and beverages, using rented equipment), the Participant assumes full responsibility for any associated risks and releases the Organiser from any liability related to third-party services, except in cases of the Organiser's direct negligence.

c. Limitations on Organiser Liability

- i. The Organiser is not responsible for any loss, damage, injury, or inconvenience resulting from the actions, omissions, or negligence of third-party venue operators or providers. Any issues arising from third-party actions should be addressed directly with the respective third party.
- ii. While the Organiser will make reasonable efforts to select reputable venues and providers, it cannot guarantee the quality, safety, or reliability of third-party services. The Organiser's liability for any incidents involving third-party providers is limited to situations where the Organiser has breached its duty of care in selecting or contracting these third parties.

d. Damage to Third-Party Property

- i. The Participant agrees to assume responsibility for any damage they cause to third-party property or facilities. Should the Participant cause damage to the venue, equipment, or

other property, they may be liable for repair or replacement costs as determined by the venue or third-party provider.

- ii. The Participant agrees to indemnify and hold harmless the Organiser and any affiliated third-party venues or providers from all claims, losses, damages, liabilities, and expenses, including reasonable legal fees, resulting from any damage caused by the Participant.

e. Reporting Issues with Third-party Providers

- i. Should the Participant experience any issues with third-party services (e.g., food or beverage quality, equipment malfunction), they are encouraged to report the matter directly to event staff or the third-party provider. The Organiser will work in good faith to address the issue but does not guarantee resolution or compensation for issues caused by third parties.

9. Privacy Policy & Data Protection

- a. This Privacy Policy outlines how Baila Blast Company Ltd collects, uses, shares, and protects your Personal Information when you use our services, purchase tickets, subscribe to newsletters, or engage with us through our Platform.

b. Information We Collect

- i. Baila Blast Company Ltd may collect the following types of Personal Information to enhance your experience, provide services, and improve our offerings:
 - 1. Contact Information: Includes your name, email address, and any other contact details provided during account registration, ticket purchases, or event reservations.
 - 2. Event Information: Details of the events you attend, tickets purchased, and any relevant communication.
 - 3. Device and Technical Information: Automatically collected data, such as IP address, browser type, and usage statistics, to enhance Platform functionality.
 - 4. Location Data: If applicable, Baila Blast Company Ltd may collect information on your location through IP tracking or device settings, which helps to offer location-specific services, promotions, or advertisements.
 - 5. User Preferences and Behavior: Data regarding your interactions with Baila Blast Company Ltd, including newsletter clicks, ads viewed, and other behaviours that assist in delivering targeted content.

c. How We Use Your Information

- i. Baila Blast Company Ltd uses your Personal Information to:
 - 1. Provide Services: Process your ticket purchases, manage event reservations, issue tickets, and confirm attendance.
 - 2. Improve User Experience: Enhance our Platform, personalize content, and recommend events or services based on your preferences.
 - 3. Distribute Newsletters: Send you newsletters if you opt in, sharing information on events, special offers, or news related to Baila Blast Company Ltd.

4. Targeted Advertising: Provide ads based on your past interactions with our Platform and services, subject to your preferences.
5. Compliance and Safety: Fulfill legal obligations, protect against fraud, and ensure the security of users and the Platform.

d. Newsletter and Marketing Communications

- i. By submitting your email address or opting into communications, you agree to receive emails from Baila Blast Company Ltd related to events, updates, special offers, or newsletters. You may unsubscribe from our emails at any time by clicking the unsubscribe link included in each email.
- ii. Targeted Ads and Marketing: Baila Blast Company Ltd may use your information to provide you with targeted ads based on your browsing history, interactions, and preferences. This data may be shared with third-party advertising networks, as further described below.

e. Sharing of Information

- i. Baila Blast Company Ltd may share your Personal Information with trusted third parties, including:
 1. Service Providers: Third-party vendors who support our operations, such as payment processors, email distribution services, and IT providers.
 2. Marketing and Advertising Partners: Third-party advertising networks or social media platforms that help deliver relevant ads and promotions. Baila Blast Company Ltd only shares non-identifiable data unless you provide explicit consent.

10. International Expansion: If Baila Blast Company Ltd expands to new geographic regions, your data may be processed in those locations, subject to applicable local laws.

a. Data Retention and Security

- i. Baila Blast Company Ltd retains your Personal Information only as long as necessary to fulfil the purposes outlined in this Policy or as required by law. We implement robust security measures to protect your information from unauthorised access, disclosure, or alteration.
- ii. Data Storage: All data is securely stored within our database or third-party services with whom we have data protection agreements.
- iii. Retention Periods: Personal data will be retained for as long as you hold an account with Baila Blast Company Ltd or participate in events, after which it will be deleted or anonymised unless further retention is required by law.

b. Your Rights

- i. You have certain rights under data protection laws regarding your Personal Information:
 1. Access and Correction: You may request access to or correction of your Personal Information at any time through your account settings.
 2. Data Portability: Baila Blast Company Ltd provides a means to export your Personal Information if required.

3. Deletion and Restriction: You may request the deletion or restriction of your data, subject to legal and contractual obligations.
4. Opt-Out: You may opt-out of marketing communications by following unsubscribe instructions in our emails or by contacting us directly.

c. International Data Transfers

- i. As Baila Blast Company Ltd considers expanding internationally, we may transfer your data to countries outside the UK. In such cases, Baila Blast Company Ltd will take measures to ensure your data is protected in accordance with this Privacy Policy and applicable laws, including implementing data protection agreements and standard contractual clauses.

d. Updates to This Privacy Policy

- i. Baila Blast Company Ltd may update this Privacy Policy periodically to reflect changes in our practices, services, or legal obligations. We will notify you of significant changes via email or a notice on our Platform. Continued use of our services signifies your acceptance of any amendments.

e. Contact Us

- i. If you have any questions or requests regarding this Privacy Policy, please contact us at: Baila Blast Company Ltd - Email: Bailablastldn@gmail.com

11. Governing Law & Jurisdiction

- a. These Terms shall be governed by and construed in accordance with the laws of the United Kingdom and You and Baila Blast Company Ltd hereby irrevocably submit to the United Kingdom, as regards to any claim or matter arising in relation to these Terms.
- b. You must comply with all applicable laws and regulations of the country for which the products are destined. Baila Blast Company Ltd will not be liable for any breach by you of any such laws.

12. Miscellaneous Provisions

- a. If any part of these Terms is found to be unenforceable, that part will not affect the validity and enforceability of any other part.
- b. You may not assign, transfer or sublicense any or all of your rights or obligations under these Terms without our express prior written consent.
- c. No waiver by you or us of any breach or default under these Terms will be deemed to be a waiver of any preceding or subsequent breach or default.
- d. If you do not comply with these Terms and we do not take action immediately, this does not mean that we are giving up any rights that we may have (such as the right to take action in the future).
- e. Right to Remove User Content
 - i. Baila Blast Company Ltd reserves the right to remove or take down some or all of your User Content without prior notice if we reasonably believe that any such User Content:
 1. Violates these Terms and Conditions.
 2. Causes harm to Baila Blast Company Ltd, its affiliates, artists, representatives, or providers, including through derogatory comments or treatment.

3. Puts (or is likely to put) Baila Blast Company Ltd, its affiliates, artists, representatives, or providers in breach (or potential breach) of laws or regulations; prejudices any investigation; threatens the safety or security of our services, other users, or third parties; or exposes Baila Blast Company Ltd or its affiliates or artists to the risk of liability.
 4. Is subject to analysis by automated systems employed by Baila Blast Company Ltd to detect infringement and abuse, including but not limited to spam, malware, and illegal content.
 5. Uploads, posts, transmits, or distributes any materials that contain a virus or other harmful components, false or misleading indications of origin, statements of fact, or any material that is indecent, defamatory, or may breach any third party's rights.
- ii. By using our services, you acknowledge and agree that Baila Blast Company Ltd may remove User Content in accordance with this clause, and you waive any right to notice or appeal regarding such removal.
- f. Prohibition on Disparaging or Defamatory Remarks
- i. Baila Blast Company Ltd values constructive feedback and encourages attendees to share genuine feedback through designated channels. Attendees are free to share personal opinions and constructive criticism, provided it is respectful, accurate, and non-defamatory.
 - ii. Attendees agree not to make, publish, or distribute any statements, comments, or content, whether written or spoken, that is knowingly false, defamatory, or malicious, and that could reasonably harm the reputation of Baila Blast Company Ltd, its events, affiliates, artists, representatives, or providers. This includes, but is not limited to, unverified statements or derogatory remarks intended to damage Baila Blast Company Ltd's reputation.
 - iii. Attendees agree not to distribute, post, or share content about the event, including images, videos, or text, that is false, defamatory, inflammatory, or intended to harm Baila Blast Company Ltd's reputation on social media platforms, online forums, media outlets, or other distribution channels.
 - iv. Baila Blast Company Ltd may pursue damages that directly or indirectly arise from defamatory or harmful statements, including reputational harm, financial losses, and costs of legal proceedings. Baila Blast Company Ltd reserves the right to seek damages, pursue legal action, or hold individuals accountable if they are found to be spreading false, defamatory, or malicious content. This may include seeking compensatory damages or issuing injunctions to prevent further distribution of harmful content.
 - v. Attendees acknowledge that Baila Blast Company Ltd may use automated or manual monitoring tools to detect harmful or defamatory content. Monitoring will focus on content that violates these Terms, and Baila Blast Company Ltd reserves the right to request content removal, issue cease-and-desist notices, or initiate legal proceedings if necessary.
 - vi. By attending the event, you agree that Baila Blast Company Ltd may, at its sole discretion, take action as described in these Terms, and you waive any right to notice of appeal regarding the removal of content or other enforcement actions undertaken in response to breaches of this policy.

13. International expansion provisions

a. International Expansion:

- i. These Terms and Conditions ("T&Cs") apply to events hosted by Baila Blast Company Ltd globally. As the company expands internationally, these T&Cs will be adapted to align with the legal and regulatory requirements of each country, including but not limited to Australia and Sri Lanka.
- ii. Any additional local terms that apply specifically to events hosted in certain countries will be outlined in a separate addendum, which will form part of these T&Cs.
- iii. For events held outside England, Baila Blast Company Ltd will not be liable for any delays, cancellations, or modifications caused by international factors such as customs issues, travel restrictions, or political disruptions.
- iv. Attendees are responsible for ensuring their own travel, accommodation, and adherence to entry requirements for international locations